

## Quality Policy

We are well known and well-established producer of plastic and composite protectors of tubular products, featured with both threaded and plain ends, transport frames for pipes carriage and other equipment of tubular products, which we supply to our customers not only in the Czech Republic and Europe but also globally all over the world. Company management is aware of growing demand for products that are supplied in requested quality, agreed time and quantity and for competitive price. To fulfill these requirements, we have established a Quality Management System which reflects the best in these major areas of our Quality Policy:

### **A. The partnership**

Customers, material suppliers and other suppliers are considered partners participating on quality of our products. Essence of this cooperation is the orientation on actual and future needs of our customers and suppliers. There is considerable accent to extend this cooperation long term with these partners in the protectors and transport frames area.

### **B. The technology**

Development of production base and technological procedures is aimed to raise a quality of our products, implementation of new products and production technologies in order to:

- fulfill present and future requests estimated by customers regarding the quality,
- effectively use all the materials and power and aim for its reduction,
- reduce the waste production and raising its re-use,
- reduce general negative effect of production to health, environment and property.

### **C. People**

Safety and protection of health of employees is an organic part of all our activities and has the highest priority. In compliance with the law in the area of H&S, human rights and rising of intellectual capital are basics to our management of human resources which leads to rising of:

- qualification, knowledge and abilities of staff on all executive and control places,
- awareness of responsibility for a quality of products and semi-products,
- awareness of responsibility for health and safety of each individual employee and their fellow employees.

System of staff training is developed in order to cover the needs of all present and future development projects. It is aimed mainly to professional education and progress in QMS and H&S areas.

## D. Management

Principles of process approach in the production area are encouraged focusing on prevention, improvement of management system including the quality management, environment and health and safety.

## E. Environment

The environment and its protection is very important to us, which is why we decided to take the following steps:

- installation of a photovoltaic power plant to reduce the energy intensity of production.
- all defective pieces are recycled and are used again in production in the form of grinded granules, the generation of waste is thus significantly minimized.
- the ecological burden from the production of our products thanks to possible recycling is minimal, no greenhouse gases, heavy metals or other dangerous substances are produced.
- the environmental point of view is also taken into account when assessing possible changes and innovations in both processes and production.

## Facility management commits to:

- follow to the above principles,
- meet the requirements of laws and legal regulations,
- constantly improve the quality management system.

This Quality Policy is elaborated furthermore in Quality Goals of PATREM PIPE TECHNOLOGIES company.

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